



UNITED STATES PATENT AND TRADEMARK OFFICE

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COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/858,105	05/15/2001	Hariharakrishnan Mannarsamy	70006679-1

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, CO 80527-2400

CONFIRMATION NO. 1766
FORMALITIES LETTER



OC00000006297114

Date Mailed: 07/18/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 130.**

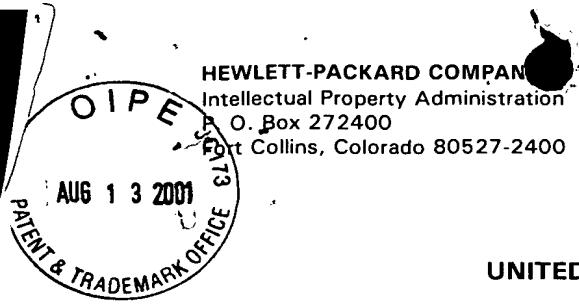
*A copy of this notice **MUST** be returned with the reply.*

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Customer Service Center
Initial Patent Examination Division (703) 308-1202
PART 2 - COPY TO BE RETURNED WITH RESPONSE

08/15/2001 MARDI1 00000090 082025 09A58105

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HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P. O. Box 272400
Fort Collins, Colorado 80527-2400

SECTOR 8
PATENT APPLICATION
ATTORNEY DOCKET NO. 70006679-1
3

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Hariharakrishnan MANNARSAMY

Confirmation No.: 1766

Application No.: 09/858,105

Examiner:

Filing Date: May 15, 2001

Group Art Unit:

Title: A Helpdesk System And Method

Box MISSING PARTS
COMMISSIONER FOR PATENTS
Washington, D.C. 20231

TRANSMITTAL LETTER FOR SUBMITTAL OF MISSING PARTS

Sir:

This is in response to a Notice to File Missing Parts of Application under 37 CFR 1.53(f) mailed on July 18, 2001. Enclosed is a copy of said Notice and the following documents and fees to complete the filing requirements of the above-identified application.

Executed Declaration and Power of Attorney. The above-identified application is the same application which the inventor executed by signing the enclosed declaration.

Statutory basic filing fee Utility \$710.00 Design \$320.00

Additional claim fees of \$

Missing Parts Surcharge \$130.00

A Petition for Extension of Time for reply to Notice of Missing Parts is attached.

one month \$110.00

two months \$390.00

three months \$890.00

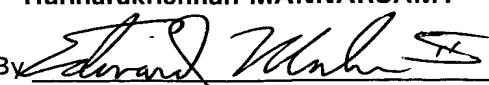
four months \$1390.00

Please charge to Deposit Account **08-2025** the sum of **\$130.00**. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account **08-2025** pursuant to 37 CFR 1.25.

A duplicate copy of this transmittal letter is enclosed.

Respectfully submitted,

Hariharakrishnan MANNARSAMY

By 

Edward Maker II

Attorney/Agent for Applicant(s)
Reg. No. 26762

Date: 10 aug 2001

Telephone No.: (650) 857-5143

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231.

Date of Deposit: Aug 10 2001

Typed Name: Alba P. Escobar

Signature: 